Pools

Pool opening checklist

Opening season is when a pool company earns a customer for the year. Use the same steps at every pool so your crew is fast and nothing is forgotten.

1 Cover and deck

- [ ] Pump water off the cover, remove debris, then remove the cover.
- [ ] Clean, dry and fold the cover; note any tears for the customer.
- [ ] Photo of the pool before you start.

2 Equipment start-up

- [ ] Remove winter plugs, reinstall drain plugs, gauges and baskets.
- [ ] Raise the water to mid-skimmer.
- [ ] Prime the pump and check for leaks at every fitting.
- [ ] Check filter pressure, heater, chlorinator or salt cell, and timers, following the manufacturer's start-up steps.

3 Water

- [ ] Skim, brush and vacuum.
- [ ] Test and log free chlorine, pH, alkalinity, calcium hardness and stabilizer.
- [ ] Balance in the right order and record every chemical added.
- [ ] Plan a follow-up visit if the water needs more than one day.

4 Safety and handoff

- [ ] Check drain covers, ladders, rails and gate latches; report anything loose.
- [ ] Photo of the finished pool and the equipment pad.
- [ ] Send the customer a short visit report with readings and photos.
- [ ] Offer weekly service and any repairs you found, with prices.

In 360, your crew logs readings and photos on the visit, the customer gets the report automatically, and the weekly route and billing start from the same job.

Free from 360 CRM · get360crm.com